

# LEADERSHIP PROGRAMS

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The School of Extended Education offers a variety of programs and services to develop leaders at every level of the organization. A recent white paper from the Center for Creative Leadership documented the strong link between leadership skills and the bottom line. Organizations that invest in leadership development outperform those that do not make this investment. Developing leaders at all levels:

- Improves bottom line financial performance
- Attracts and retains talent
- Drives a performance culture
- Increases organization agility and resilience

At the individual level, our programs help existing and emerging leaders build skills, realize potential and maximize performance so they can:

- Expand employee engagement
- Improve individual and team effectiveness
- Reduce turnover and maximize retention
- Increase department and division productivity
- Enhance the quality of goods and services
- Boost sales and enlarge market share
- Upgrade customer/client care
- Enrich the organizational culture
- Foster change, growth and advancement

Leadership Development certificate programs and workshops provide experiential learning, incorporate current best practices and focus on practical workplace applications that produce immediate results. Some certificate programs carry academic credit and may be applied to University of Massachusetts Global degree programs. Examples of programs available follow. More programming is detailed at <https://www.umassglobal.edu/academic-programs/extended-education> (<https://www.umassglobal.edu/academic-programs/extended-education/>).

- Leadership Development Certificates (<http://catalog.umassglobal.edu/extended-education/leadership-programs/xlsu-8016/>)
- Diversity, Equity, and Inclusion (<http://catalog.umassglobal.edu/extended-education/leadership-programs/law-enforcement-agency-leadership-certificate-program/>)