

# STATE AUTHORIZATION

The United States Department of Education requires that institutions comply with various authorization requirements in each state in which distance education instruction is delivered to its residents. In addition, and pursuant to 34 CFR 668.43(b), institutions must provide current and prospective students with contact information for filing complaints with the appropriate state agency in their home state. Some states also require University of Massachusetts Global to include specific language in the catalog and/or website.

To satisfy these requirements, contact and other information for each state's Higher Education Department (or equivalent) are listed below by state. Regarding complaints, we encourage all students to review and utilize our University Complaint Policy which can be found in the General Information section.

Further, University of Massachusetts Global regularly monitors developments in each state's laws and works with Higher Education authorities to maintain compliance. However, due to the complex and ever changing landscape of State Authorization, our approach and status in each state is subject to change. As a caution, admissions may be restricted or limited until required approvals have been granted. We will continue to monitor changes in each state's laws and our out-of-state activities. If authorization becomes necessary, we will take the appropriate next steps.

If you have concerns or questions about State Authorization, distance education requirements, or the availability of certain programs in your state, please contact the office of the Director of State Authorization and Legal Affairs at [stateauthorization@umassglobal.edu](mailto:stateauthorization@umassglobal.edu).

## Alabama

### Alabama Commission on Higher Education

Elizabeth C. French  
Director, Office of Institutional Effectiveness and Planning  
Alabama Commission on Higher Education  
334-242-2179  
[elizabeth.french@ache.alabama.gov](mailto:elizabeth.french@ache.alabama.gov)

### Alabama Community College System

Tivoli Nash  
Director of Private School Licensure  
Alabama Department of Postsecondary Education  
Office of Private School Licensing Division  
334-293-4653  
[tivoli.nash@accs.edu](mailto:tivoli.nash@accs.edu)

## Alaska

### Alaska Commission on Postsecondary Education

Kierke A. Kussart  
Program Coordinator for Institutional Authorization  
Alaska Commission on Postsecondary Education  
907-465-6741  
[Kierke.kussart@alaska.gov](mailto:Kierke.kussart@alaska.gov)  
[EED.ACPE-IA@alaska.gov](mailto:EED.ACPE-IA@alaska.gov)

## Arizona

### Arizona State Board for Private Postsecondary Education

Teri Stanfill  
Executive Director  
Arizona State Board for Private Postsecondary Education  
602-542-2399  
[teri.stanfill@azppse.gov](mailto:teri.stanfill@azppse.gov)

Keith Blanchard  
Deputy Director  
Arizona State Board for Private Postsecondary Education  
602-542-5769  
[keith.blanchard@azppse.gov](mailto:keith.blanchard@azppse.gov)

## Arkansas

### Arkansas Department of Higher Education

Alana Boles  
Coordinator, Academic Affairs  
Arkansas Department of Higher Education  
501-371-2060  
[Alana.Boles@adhe.edu](mailto:Alana.Boles@adhe.edu)

## California

### California Bureau for Private Postsecondary Education

Leeza Rifredi  
Deputy Bureau Chief  
Bureau for Private Postsecondary Education  
916-431-6959  
[bppe.licensing@dca.ca.gov](mailto:bppe.licensing@dca.ca.gov)

"An individual may contact the Bureau for Private Postsecondary Education for review of a complaint. The bureau may be contacted at 1747 N. Market Street, Suite 225, Sacramento, CA 95834, website: <http://www.bppe.ca.gov> (<https://www.bppe.ca.gov/>), telephone (916) 574-8900 and fax (916) 263-1897."

## Colorado

### Colorado Department of Higher Education

Heather DeLange  
Academic Policy Officer  
Colorado Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, CO 80202  
303-862-3001  
[heather.delange@dhe.state.co.us](mailto:heather.delange@dhe.state.co.us)

## Connecticut

### The Connecticut Office of Higher Education

Noah Dion  
Director, Academic Affairs  
Office of Higher Education  
860-947-1822  
[NDion@ctdhe.org](mailto:NDion@ctdhe.org)

## Delaware

### Delaware Department of Education

Teacher & Administrator Quality Development  
Delaware Department of Education  
302-857-3388  
IHE@doe.k12.de.us

## District of Columbia

### District of Columbia Higher Education Licensure Commission

1050 First Street NE, 5th Floor  
Washington, DC 20002  
osse.elcmail@dc.gov

## Florida

### Commission for Independent Education Florida Department of Education

Susan Hood  
Operations and Management Consultant Manager  
Florida Department of Education  
850-245-3200  
susan.hood@fldoe.org

Sam Ferguson  
Executive Director  
Commission for Independent Education  
850-245-3200  
sam.ferguson@fldoe.org

Karl Washington  
Educational Policy Analyst  
Commission for Independent Education  
850-245-3200  
karl.washington@fldoe.org

## Georgia

### Georgia Nonpublic Postsecondary Education Commission

Laura S. Vieth  
Deputy Director  
770-414-3206  
<https://gnpec.georgia.gov/>

For state specific complaint procedures, please see:  
<https://gnpec.georgia.gov/student-complaints> (<https://gnpec.georgia.gov/student-complaints/>)

The University agrees to the Georgia Nonpublic Postsecondary Education Commission as stated in O.C.G.A. §§ 20-3-250.5(b)(2); 20-3-250.6(a)(12) and available here:

<https://gnpec.georgia.gov/standard-twelve-refund-policy> (<https://gnpec.georgia.gov/student-complaints/>)

## Hawaii

### Hawaii Post-Secondary Education Authorization Program

Bobbi Lum-Mew

Hawaii Post-Secondary Education Authorization Program  
808-586-7327  
hpeap@dcca.hawaii.gov

## Idaho

### Idaho State Board of Education

Val Fenske  
Private Postsecondary & Proprietary School Coordinator  
Idaho State Board of Education  
650 West State Street, (PO Box 83720), Boise, ID 83720-0037  
208-332-1587  
valerie.fenske@osbe.idaho.gov

## Illinois

### Illinois Board of Higher Education

Dr. Dan Cullen  
Deputy Director, Academic Affairs  
Illinois Board of Higher Education  
1 N.Old, State Capitol Plaza, Suite 333  
Springfield, IL 62701  
217-557-7382  
Cullen@ibhe.org

## Indiana

### Indiana Commission for Higher Education

Ken Sauer, Ph.D.  
Senior Associate Commissioner for Research and Academic Affairs,  
Indiana Commission for Higher Education (CHE)/Executive Director  
Indiana Board for Proprietary Education  
101 W. Ohio Street, Suite 550 Indianapolis, Indiana 46204-1984  
317-464-4400 Ext. 121  
ksauer@che.in.gov

Ross Miller  
Director of Accreditation and Regulatory Compliance  
Indiana Board for Proprietary Education/  
Indiana Commission for Higher Education  
101 W. Ohio Street, Suite 670  
Indianapolis, IN 46204-1984  
Phone: (317) 464-4400 Ext. 138  
Fax: (317) 233-4219  
rmiller@che.in.gov

## Iowa

University of Massachusetts Global is registered with the Iowa College Student Aid Commission and authorized to offer degree granting, distance education programs in the state of Iowa.  
The Commission accepts questions, concerns and complaints from any student attending an Iowa postsecondary school, regardless of the student's state of residency, and from an Iowa resident attending any postsecondary school in the United States.

Iowa College Aid has created a Student Complaint Form ([https://iowacollegeaid.co1.qualtrics.com/jfe/form/SV\\_9Br0hqNMto1FitT/](https://iowacollegeaid.co1.qualtrics.com/jfe/form/SV_9Br0hqNMto1FitT/)) to accept a student's questions, concerns, or complaint related to a postsecondary school. A student may also contact Iowa College Aid toll-free at 877-272-4456.

## Iowa College Student Aid Commission

Jayne M. Smith, J.D.  
 Postsecondary Registration Administrator  
 Iowa College Student Aid Commission  
 515-725-0959  
 jayne.smith@iowa.gov  
<https://iowacollegeaid.gov/StudentComplaintForm> (<https://iowacollegeaid.gov/StudentComplaintForm/>)

## Kansas

### Kansas Board of Regents

Crystal Puderbaugh

Senior Associate Director, Academic Affairs

Kansas Board of Regents

785-430-4287

cpuderbaugh@ksbor.org  
 Jennifer Armour

Associate Director, Academic Affairs

Kansas Board of Regents

785-430-4288

jarmour@ksbor.org

Danielle Garretson  
 Office Operations Associate  
 Kansas Board of Regents  
 785-430-4290  
 dgarretson@ksbor.org

## Kentucky

### Kentucky Council on Postsecondary Education

Sarah Levy, J.D.  
 Director of Postsecondary Licensing  
 Council on Postsecondary Education  
 1024 Capital Center Drive, Suite 320  
 Frankfort, Kentucky 40601  
 Tel: 502.573.1555 Fax: 502.573.1535  
 sarah.levy@ky.gov

## Louisiana

### Louisiana Board of Regents

LeAnn Detillier,  
 Assistant Commissioner for Program Administration,  
 Louisiana Board of Regents  
 225-342-4253  
 leann.detillier@la.gov

## Maine

### Maine Department of Higher Education

Angel Martinez Loreda  
 Higher Education Specialist  
 Maine Department of Education  
 Augusta, Maine 04333

207-624-6846  
 angel.loredo@maine.gov

## Maryland

### Maryland Higher Education Commission

Office of Academic Affairs  
 Maryland Higher Education Commission  
 6 North Liberty Street  
 Baltimore, MD 21201  
 collegiatecomplaint.mhec@maryland.gov

<https://onestop.md.gov/forms/student-complaints-mhec-5f74bfc0ab0f9d00fc796766> (<https://onestop.md.gov/forms/student-complaints-mhec-5f74bfc0ab0f9d00fc796766/>)

## Massachusetts

### Massachusetts Department of Higher Education

One Ashburton Place, Room 1401  
 Boston, MA 02108  
 approvalquery@bhe.mass.edu

## Michigan

### Michigan Department of Licensing and Regulatory Affairs

Michael Beamish  
 Manager  
 Michigan Department of Licensing and Regulatory Affairs Corporations,  
 Securities, and Commercial Licensing Bureau, Licensing Division  
 PO Box 30718- Lansing, MI 48909  
 517-241-6806  
 beamishm@michigan.gov

## Minnesota

University of Massachusetts Global is registered with the Minnesota Office of Higher Education pursuant to sections 136A.61 to 136A.71. Registration is not an endorsement of the institution. Credits earned at the institution may not transfer to all other institutions

### Minnesota Office of Higher Education

1450 Energy Park Dr., Suite 350  
 St. Paul, MN 55108  
 651-642-0533  
 www.ohe.state.mn.us (<https://www.ohe.state.mn.us>)

Betsy Talbot  
 Manager Institutional Licensure and Registration  
 Minnesota Office of Higher Education  
 1450 Energy Park Dr., Suite 350  
 St. Paul, MN 55108  
 651-259-3965  
 Betsy.talbot@state.mn.us

## Mississippi

### Mississippi Commission on College Accreditation

Menia Dykes  
 Director of Accreditation  
 Mississippi Commission on College Accreditation  
 3825 Ridgewood Road

Jackson, MS 39211  
601-432-6372  
mdykes@mississippi.edu

## Missouri

### Missouri Department of Higher Education

Leroy Wade  
Deputy Commissioner  
Missouri Department of Higher Education  
573-751-1176  
leroy.wade@dlhewd.mo.gov (leroy.wade@dhewd.mo.gov)

## Montana

### Montana University System Office of the Commissioner of Higher Education

State Authorization Compliance Agent  
Montana University System  
Office of the Commissioner of Higher Education  
2500 Broadway, BOX 203201  
Helena, MT 59620-3201  
406-444-6570  
stateauthorization@montana.edu

## Nebraska

### Nebraska Coordinating Commission for Postsecondary Education

Kathleen Fimple  
Academic Programs Officer  
Nebraska's Coordinating Commission for Postsecondary Education  
402-471-0030  
kathleen.fimple@nebraska.gov

## Nevada

### Nevada Commission on Postsecondary Education

Kelly D. Wuest  
Administrator  
Nevada Commission on Postsecondary Education  
702-486-7330 ext. 229  
kdwuest@cpe.state.nv.us (dperlman@cpe.state.nv.us)

## New Hampshire

### New Hampshire Department of Education Division of Higher Education- Higher Education Commission

Patricia Edes  
Assistant to Director  
New Hampshire Department of Education  
Division of Higher Education, Higher Education Commission  
603-271-0257  
patricia.edes@doe.nh.gov

## New Jersey

### New Jersey Secretary of Higher Education

Rochelle Hendricks  
Secretary of Higher Education  
State of New Jersey Higher Education  
P.O. Box 542

Trenton, NJ 08625-0542  
609-292-4310  
Executive Assistant: Lauren Banks  
lauren.banks@oshe.nj.gov (Carol.Johnson@oshe.nj.gov)  
<http://www.state.nj.us/highereducation> (<http://www.state.nj.us/highereducation/>)

## New Mexico

### New Mexico Higher Education Department

Michelle Casias, Director, Private Postsecondary Schools Division,  
New Mexico Higher Education Department  
2044 Galisteo Street, Suite 4  
Santa Fe, NM 87505  
(505) 476-8409  
Private.Schools@state.nm.us

University of Massachusetts Global is seeking Licensure for programs with clinical or internship components.

## New York

### New York Office of College and University Evaluation

Leslie Templeman  
Director  
Office of College and University Evaluation  
New York State Education Department  
leslie.templeman@nysed.gov

## North Carolina

### The University of North Carolina Board of Governors

Terrence Scarborough  
Director of Licensure  
The University of North Carolina General Administration  
919-962-4558  
trscarborough@northcarolina.edu

Student Complaints: The State Authorization Unit of the University of North Carolina System Office serves as the official state entity to receive complaints concerning post-secondary institutions that are authorized to operate in North Carolina. If students are unable to resolve a complaint through the institution's grievance procedures, they can review the Student Complaint Policy (PDF) and submit their complaint using the online complaint form at <https://studentcomplaints.northcarolina.edu/form> (<https://studentcomplaints.northcarolina.edu/form/>).

For more information contact:  
North Carolina Post-Secondary Education Complaints  
223 S. West Street, Suite 1800  
Raleigh, NC 27603  
(919) 962-4550

To file a complaint with the Consumer Protection Division of the North Carolina Department of Justice, please visit The State Attorney General's web page at: <http://www.ncdoj.gov/complaint> (<http://www.ncdoj.gov/complaint/>). North Carolina residents may call (877) 566-7226. Outside of North Carolina, please call (919) 716-6000. En Espanol (919) 716-0058. If you choose to mail a complaint, please use the following address:  
Consumer Protection Division  
Attorney General's Office  
Mail Service Center 9001  
Raleigh, NC 27699-9001

## North Dakota

### North Dakota University System

Tanya Spilovoy  
 Director, Distance Education and State Authorization  
 North Dakota University System  
 1815 Schafer Street, Ste.202 Bismarck, ND 58505-0230  
 tanya.spilovoy@ndus.edu

## Ohio

### The Ohio Board of Regents

Matt Exline  
 Assistant Director, Program Development and Approval  
 614-728-3095  
 mexline@regents.state.oh.us

## Oklahoma

### Oklahoma State Regents for Higher Education

Daniel Archer  
 Assistant Vice Chancellor for Academic Affairs  
 darcher@osrhe.edu

### The Oklahoma Board of Private Schools

Nora Ann House, MBA, CPA Director  
 The Oklahoma Board of Private Schools  
 405-528-3370  
 nhouse@obpvs.ok.gov

## Oregon

### Oregon Office of Degree Authorization

Sean Pollack  
 Program Administrator, Private Postsecondary Education  
 Oregon Higher Education Coordinating Commission  
 503-947-5925  
 sean.pollack@state.or.us  
<https://www.oregon.gov/highered/institutions-programs/private/Pages/office-degree-authorization.aspx>

## Pennsylvania

### Pennsylvania Department of Education

Patricia Landis  
 Division Chief, Higher and Career Education  
 Pennsylvania Department of Education  
 717-783-8228  
 RA-COLLUNIVSEMINFO@state.pa.us

## Rhode Island

### Rhode Island Office of the Postsecondary Commissioner

Michael Walker-Jones  
 Assistant Commissioner  
 Rhode Island Office of the Postsecondary Commissioner  
 401-736-1122  
 Michael.Walker-Jones@riopc.edu

## South Carolina

### South Carolina Commission on Higher Education

Clay Barton

Program Coordinator, Postsecondary Institution Licensing  
 South Carolina Commission on Higher Education  
 1122 Lady Street  
 Suite 300  
 Columbia, SC 29201  
 803-737-7781  
 cbarton@che.sc.gov (lgoodwin@che.sc.gov)

## South Dakota

### South Dakota Secretary of State

Krista Rounds  
 Postsecondary Education  
 Office of Secretary of State-State Capitol  
 500 East Capitol Avenue  
 Pierre SD 57501-5070  
 605-773-3537  
 sos.edu@state.sd.us

## Tennessee

### Tennessee Higher Education Commission Division of Postsecondary State Authorization

Information regarding THEC's authority and policies:  
 Julie M. Woodruff  
 Assistant Executive Director for DPSA and Lead Attorney  
 Tennessee Higher Education Commission  
 615-253-8857  
 julie.woodruff@tn.gov (lindsey.vaughan@tn.gov)

## Texas

The student complaint form is available on the THECB website. All complaints must be submitted to the Agency on the student complaint form.

<https://www.highered.texas.gov/student-complaints/>

For specific information regarding student complaints pursuant to Title 19 of the Texas Administrative Code, Sections 1.110-1.120 please see the following site:

[https://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC?tac\\_view=5&ti=19&pt=1&ch=1&sch=E&rl=Y](https://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC?tac_view=5&ti=19&pt=1&ch=1&sch=E&rl=Y) ([https://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC/?tac\\_view=5&ti=19&pt=1&ch=1&sch=E&rl=Y](https://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC/?tac_view=5&ti=19&pt=1&ch=1&sch=E&rl=Y))

### Texas Higher Education Coordinating Board

Cathie Maeyaert  
 Special Projects Director  
 Texas Higher Education Coordinating Board  
 512-427-6527  
 Cathie.Maeyaert@THECB.state.tx.us

## Utah

### Utah Division of Consumer Protection

Marla Winegar  
 Administrator  
 Utah Division of Consumer Protection  
 801-530-6601  
 mwinegar@utah.gov

## Vermont

### Vermont State Board of Education Through the Vermont Agency of Education

Cassandra Ryan  
Postsecondary Approval Coordinator  
802-479-8545  
cassandra.ryan@vermont.gov

## Virginia

### State Council for Higher Education in Virginia

Sylvia Rosa-Casanova  
Director, Private and Out of State Postsecondary Education  
State Council of Higher Education for Virginia (SCHEV)  
101 N.14th street Richmond VA 23219  
804-225-3399  
SylviaRosaCasanova@schev.edu

## Washington

University of Massachusetts Global is authorized by the Washington Student Achievement Council and meets the requirements and minimum educational standards established for degree-granting institutions under the Degree-Granting Institutions Act. This authorization is subject to periodic review and authorizes University of Massachusetts Global to offer specific degree programs. The Council may be contacted for a list of currently authorized programs. Authorization by the Council does not carry with it an endorsement by the Council of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the Council at P.O. Box 43430, Olympia, WA 98504-3430 or by email at [degreeauthorization@wsac.wa.gov](mailto:degreeauthorization@wsac.wa.gov).

The transferability of credits earned at University of Massachusetts Global is at the discretion of the receiving college, university, or other educational institution. Students considering transferring to any institution should not assume that credits earned in any program of study at University of Massachusetts Global will be accepted by the receiving institution. Similarly, the ability of a degree, certificate, diploma, or other academic credential earned at University of Massachusetts Global to satisfy an admission requirement of another institution is at the discretion of the receiving institution. Accreditation does not guarantee credentials or credits earned at University of Massachusetts Global will be accepted by or transferred to another institution. To minimize the risk of having to repeat coursework, students should contact the receiving institution in advance for evaluation and determination of transferability of credits and/or acceptability of degrees, diplomas, or certificates earned.

For Washington State residents seeking information and resources about student loan repayment or seeking to submit a complaint relating to your student loans or student loan servicer, please visit [www.wsac.wa.gov/loan-advocacy](http://www.wsac.wa.gov/loan-advocacy) (<http://www.wsac.wa.gov/loan-advocacy/>) or contact the Student Loan Advocate at [loanadvocate@wsac.wa.gov](mailto:loanadvocate@wsac.wa.gov)."

### Washington Student Achievement Council

Tivoli Sharp  
Program Administrator/Degree Authorization  
Washington Student Achievement Council  
360-753-7869  
[tivolis@wsac.wa.gov](mailto:tivolis@wsac.wa.gov)

## West Virginia

### West Virginia Higher Education Policy Commission

Keri Ferro  
Director of Statewide Academic Initiatives  
West Virginia Higher Education Policy Commission  
304-558-0261  
[keri.ferro@wvhepc.edu](mailto:keri.ferro@wvhepc.edu)

## Wisconsin

### Wisconsin Educational Approval Board

David C. Dies  
Executive Secretary  
Wisconsin Educational Approval Board  
608-267-7733  
[david.dies@eab.wisconsin.gov](mailto:david.dies@eab.wisconsin.gov)

## Wyoming

### Wyoming Department of Education

Elaine Marces  
Private School Program Manager  
Wyoming Department of Education  
307-777-6210  
[elaine.marces@wyo.gov](mailto:elaine.marces@wyo.gov)